



6565 S. Yale Ave, Suite 503 • Tulsa, OK 74136 • 918-494-8333

Before your appointment...

Dr. Alexander and staff are dedicated to providing excellent medical care. We will make every effort to see you on time.

If you have not been called back to see the provider within 20 minutes of your scheduled appointment it is likely we are running behind schedule.

There are several reasons that our providers may be running behind. Sometimes patients are unavoidably delayed coming to the office, and we try to accommodate them on the day if possible. Our providers are sometimes called away to provide care to a client in our medical spa. Finally, many of our patients have complex medical issues requiring more time with the provider. However we are committed to spending additional time with those patients who need this additional care.

In the future you may need emergency care or more time with the provider and rest assured we would be there for you as well.

If you have waited more than 20 minutes, please let the receptionist know and she will find out approximately how much longer you may be delayed. If you are unable to wait for the appointment we will be able to provide an appointment time later in the day or an alternative day convenient for your schedule.

You can help your evaluation go more smoothly by preparing for your visit with the provider by being able to answer the following questions.

1. What is the main reason you are seeing the provider?
2. How long have you had any current symptoms?
3. What helps or worsens your symptoms?

Please let us know if we can assist you in any other way with your appointment.